

BARBACK — ZINCHOUSE WINERY & BREWERY

Location: Durham, NC

ABOUT ZINCHOUSE

ZincHouse Winery & Brewery is a large, high-energy 21+ destination featuring wine, beer, cocktails, bourbon, live entertainment, outdoor spaces, and private events. Our goal is to provide guests with an exceptional experience while maintaining a fun, professional, and welcoming environment.

POSITION SUMMARY

The **Barback** is an essential member of the ZincHouse service team. Barbacks work behind the scenes to keep our bars fully stocked, clean, organized, and operating efficiently so our bartenders can focus on providing excellent guest service.

This is a **fast-paced, physically demanding position** that requires someone who is energetic, dependable, proactive, and able to work well as part of a team.

ESSENTIAL RESPONSIBILITIES

Bar Support

- Keep bars stocked with beer, wine, garnishes, glassware, ice, napkins, straws, and other supplies.
- Monitor inventory levels throughout the shift and communicate low-stock items to management.
- Restock refrigerators, coolers, shelves, and bar stations as needed.
- Assist with changing kegs
- Deliver supplies quickly and efficiently to bartenders during busy service periods.
- Keep ice bins filled and bar equipment and supplies organized.
- Assist bartenders with maintaining a smooth and efficient service flow.

Cleaning & Organization

- Continuously collect and return dirty glassware
- Keep bar tops, service areas, coolers, storage areas, and surrounding spaces clean and organized.
- Empty trash throughout the shift.
- Sweep and mop as needed.
- Clean up spills, broken glass, and other hazards immediately.

- Maintain clean and organized storage areas.
- Help ensure all bars are properly cleaned, stocked, and ready for the next service.

Guest & Property Support

- Assist with bussing tables and clearing guest areas when needed.
- Help maintain cleanliness throughout the property during busy periods.
- Assist with guest needs when appropriate and direct questions or concerns to the appropriate team member.
- Support bartenders, servers, managers, and event staff as needed.
- Help maintain a safe, clean, and enjoyable environment for guests.

Opening & Closing

- Assist with opening and preparing bar areas before service.
- Restock all required products and supplies before the start of each shift.
- Assist with closing duties, including cleaning, restocking, trash removal, glassware collection, and securing bar areas.
- Ensure bars are left clean, organized, and fully prepared for the next shift.

Events & High-Volume Service

- Assist with setup and breakdown for private events, live music, and high-volume service periods.
- Move and organize cases of beverages, ice, glassware, and supplies.
- Work efficiently in a large, busy venue with multiple bars and guest areas.
- Adapt quickly to changing priorities during peak business and events.

WHAT WE'RE LOOKING FOR

The ideal ZincHouse Barback is:

- Dependable and consistently punctual.
- Energetic and comfortable working in a fast-paced environment.
- A strong team player who willingly helps wherever needed.
- Proactive and able to recognize what needs to be done without waiting to be asked.
- Friendly, professional, and respectful toward guests and coworkers.
- Able to communicate clearly with bartenders, managers, and other departments.
- Detail-oriented and committed to cleanliness.
- Comfortable working on their feet for extended periods.
- Comfortable lifting, carrying, pushing, and moving beverage cases, kegs, ice, and other supplies.
- Able to remain calm and productive during busy periods.
- Willing to work nights, weekends, holidays, and special events as scheduled.

QUALIFICATIONS

- Previous hospitality, restaurant, bar, brewery, winery, or event experience is preferred but not required.
- Must meet all applicable age requirements for the position and comply with North Carolina alcohol-service laws and ZincHouse policies.
- Must be able to perform the physical requirements of the position, including lifting and carrying supplies and standing/walking for extended periods.
- Must maintain a professional appearance and positive attitude.

WHAT SUCCESS LOOKS LIKE

A successful Barback keeps the bar **stocked, clean, organized, and moving**. The best Barbacks anticipate what the bartenders and team will need before they have to ask, stay productive during slower periods, and step in wherever they are needed to keep the guest experience running smoothly.

If you are hardworking, energetic, dependable, and enjoy being part of a fast-paced hospitality team, we would love to meet you!